



LostRoutz
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Project by Mooie besede

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TERMS AND CONDITIONS for pop-up project: LostRoutz

GENERAL INSTRUCTION AND SAFETY

The final location of most of the trips is in the nature, the pathway is not fully arranged, thus it may be slippery and steep at some points. Please note that you wear hiking/sports shoes (not flipflops for instance). There is not a lot of the trees for shadow right at the location of some of the trips, hat and proper clothing is recommended. Be prepared also for potential rain shower. Beware of the potential rocks in the river/river pool.

DOCUMENT OF RESPONSIBILITY

By signing this document a guest declares to completely understand all the instructions given by the LostRoutz team (further: »provider of the trip«).

With signing this document, a guest agrees that the provider of the trip, is only responsible for safe transport (with van) from Tolmin to the location and from the location to Tolmin and the quality of the trip. A guest affirms that he/she can swim and is solely liable and responsible for any harm that may befall himself/herself or his/her personal belongings.

The guest claims to leave the nature as it is – not harming it and bringing garbage to Tolmin.

BOOKING, PAYING, CANCELLATION AND OTHER CONDITIONS

The trips might change or might be cancelled in case of bad weather conditions or unexpected circumstances that can not be influenced by the provider. If the trip is cancelled, we inform a guest by sending him a text message at least 1 hour before the departure. The provider of the trip will in this case offer alternative trip to the guest or suggest another day. If the trip is cancelled or a guest does not want to attend the alternative trip, money can NOT be fully returned - the trip provider keeps 30% of the payment.

In case a guest doesn't show up on time (time of the departure), the trip provider keeps all the payment. To join the trip, the guest has to show the voucher. In case he/she loses the voucher, ID with the name recognition is necessary.

PHOTOS AND PERSONAL DATA

A guest agrees the provider of the trip can take photos and uses them in a respectful way for the purposes of promotion.

Trip provider claims that personal data of the guest (telephone and email) will only be used for the purposes of contacting due to the realisation of the trips and similar matters, but never spamming or sharing the data with third person.

The guest signed these conditions while booking and paying.